



## Visitors' Rules

Facilities operated by EAK Sentiers des cimes inc.

### Visitors are asked to respect the following rules:

- By purchasing an admission ticket or an annual pass for the Treetop Walk Laurentides, you agree to these Visitor Rules.
- Access to the Treetop Walk Laurentides is only possible during opening hours with a valid admission ticket.
- Outside of opening hours, it is forbidden to access and remain on the Treetop Walk Laurentides site.
- The use of all facilities is at your own risk.
- Children under the age of 14 must be accompanied by an adult. Children are under the responsibility and supervision of the adult accompanying them.
- It is strictly forbidden, throughout the year, to smoke, vape or light a fire on the entire site of the Treetop Walk Laurentides, except in the areas provided for this purpose.
- In the event of a sudden change in weather conditions (e.g. thunderstorm, hail, storm or frost), the Treetop Walk Laurentides staff will advise you of their recommendations and may ask you to evacuate the walkway and the panoramic tower if deemed necessary.

### It is forbidden to:

- Bring animals on the Treetop Walk and on the site of the Treetop Walk Laurentides, except for assistance dogs.
- Use a drone on the Treetop Walk and on the entire site of the Treetop Walk Laurentides.
- Use a loudspeaker or any other equipment to play music or make any other noise that may disturb other visitors.
- Access the Treetop Walk with rollerblades, metal crampons, winter boots with folding metal crampons or walking sticks with metal tips, or on scooters, bicycles, etc.
- Use 3-Ski Snow Sleds
- Access areas where visitors are not permitted.
- Run or behave in a way that could compromise your safety or that of other visitors.
- Carry people on your shoulders.
- Lean over the railings and throw objects from the Treetop Walk.
- Throw garbage in places other than those designated for that purpose.
- Bring weapons or any object that could be considered a weapon.
- Enter the site under the influence of alcohol, drugs or other narcotics.
- Consume alcohol, drugs or other narcotics on the Treetop Walk. The consumption of alcohol purchased at the Treetop Walk is authorized only in the dining room, on the restaurant terrace and in any other place authorized by the Treetop Walk Laurentides during special events.

### It is important to note that:

- Admission tickets are valid for a specific day and are non-refundable and non-transferable.
- Admission tickets or annual passes may not be transferred, loaned, sold or reproduced.
- Visitors must carry their admission ticket or annual pass with them at all times and must present it to the attendant upon request.
- If you lose your annual pass, a \$5.00 fee will be charged for its replacement.
- In case of rain, dew, ice, frost or snow, the Treetop Walk can be slippery.
- The Treetop Walk Laurentides cannot be held responsible for the breakage or loss of materials belonging to visitors.
- The Treetop Walk Laurentides site is under video surveillance. The video recordings will only be used in case of loss, theft, damage of valuables of visitors or employees, or other specific incidents. In such cases, the video material will be forwarded to the appropriate authorities.
- In case of illegal acts or violations of regulations (including these rules of use), the site staff is authorized to expel the person concerned and, if necessary, to file a complaint.
- Any violation will result in immediate revocation and may result in legal action.
- Personal data is processed in accordance with the applicable regulations.
- Recordings of sounds, films, photos and videos directly related to the Treetop Walk Laurentides or EAK Sentiers des cimes inc. are only permitted for private use. To use photos, films and audio recordings for commercial purposes, a written agreement is required. For this, please contact our communications department in advance ([marketing@sentierdescimes.ca](mailto:marketing@sentierdescimes.ca)). The use of audio, photo or video recordings for commercial purposes is prohibited without prior consent. In case of non-compliance with this clause, damages may be claimed.
- In the case of audio, photo or video recordings made on behalf of the Treetop Walk Laurentides or EAK Sentiers des cimes inc., the visitor may appear in these recordings. In this case, the visitor consents to the unrestricted use of this recording in terms of content, time and place. This will not entitle the visitor to any remuneration or other claim.
- By purchasing an admission ticket or an annual pass when visiting the Treetop Walk Laurentides, the visitor authorizes EAK Sentiers des cimes inc. or third parties mandated by the latter, to use audio, photo or video recordings in which he or she appears, without restriction in terms of content, time or place. This will not entitle the visitor to any remuneration or other claim.
- By purchasing an admission ticket or an annual pass when visiting the Treetop Walk Laurentides, the visitor is aware that he/she may be filmed or photographed by another visitor. EAK Sentiers des cimes inc. is not responsible for these recordings; this is especially true if these recordings are published on the Internet or on Social Media Networks (e.g. Facebook) and made public. The possible rights of the concerned visitor against the third party who made these recordings and made them accessible to the public are not affected.

All visitors are required to read these rules of use before entering the Treetop Walk Laurentides and to comply with its provisions.

Operator: EAK Sentiers des cimes inc, 737 rue de la Pisciculture, Mont-Blanc (Québec) J0T 2G0, CANADA. Tel: 1 873 229-0363.